

 SILVERSEA®

# Setting Sail Guide

Information for your upcoming  
voyage onboard *Silver Nova*



## Welcome to Silversea

*Thank you for choosing to sail with us. Frequently, our guests have questions they would like to ask about their upcoming Silversea voyage, about various policies and guidelines, or what to expect onboard and ashore. With this booklet, we have tried to anticipate any questions you may have.*

*Inside this guide you will find a general summary of helpful information regarding preparation and packing for your voyage, descriptions of the amenities and facilities onboard our beautiful ships, and preparation for your return journey home. For terms and conditions, please refer to [Silversea.com](http://Silversea.com) or the Passage Contract attached to your voyage booking.*

*Whether this is your first journey at sea or your tenth, it is our goal to provide you with an exceptional travel experience you will always remember. If we have not covered a subject that is important to you — or if you have a special request — please contact your travel agent or our Reservations department.*

*We look forward to welcoming you onboard.*

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# Prior to your voyage

## MY SILVERSEA

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Upon receiving your booking confirmation, you will be able to access your "My Silversea" personal login area at [www.my.silversea.com](http://www.my.silversea.com).

This platform allows you to conveniently create or update your profile and preferences, pre-reserve your onboard activities and access a host of additional features.

Reservations opening date for reference, :

- Speciality restaurant dinner reservations can be requested from 120 days and up to two days prior to departure;
- Beauty, spa and fitness services can be booked starting from 180 days and up to two days prior to departure;
- Shore excursions are available for reservation as soon as you confirm your voyage you can select your preferred shore excursions.

If you are a member of the Venetian Society, Silversea's guest loyalty club, you can keep track of your past voyage history by logging into "My Silversea."

## SPECIAL OCCASIONS

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If you are celebrating a birthday, anniversary, honeymoon or other special occasion during your voyage, we will be delighted to celebrate the event with you. Please indicate your special occasion on your Guest Information Form in MySilversea or have your travel agent advise us at least four weeks before departure.

## SPECIAL DIETARY REQUIREMENTS

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Silversea will make every attempt to accommodate guests with special dietary requirements. If you have any special needs, please note them on the Guest Information Form or have your travel agent fax Silversea Special Services (+ 1 954-759-5049) or email: [specialservices@silversea.com](mailto:specialservices@silversea.com) at least 120 days before sailing. Extra charges might apply.

## AIR INFORMATION

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Silversea offers the possibility to personalize your travel journey by booking flights for any voyage during your reservation process through Silversea.com, or via our dedicated Reservation Team.

If you have purchased the flights through Silversea, we kindly ask you to check your airline schedule and ticket names upon receipt to ensure all information is correct. We recommend contacting the airline 72 hours before departure to confirm flight times and check in 24 hours prior to your flight.

Please note: Once tickets are issued, changes may incur additional fees or require purchasing new tickets at your own expense. For seat preferences, contact your travel advisor or the airline directly. Any fees for advance seat selection are the responsibility of the guest. Silversea cannot guarantee specific seat assignments. If you have any dietary restrictions or require a special meal, please be sure to advise the airline, or Silversea, at least 48 hours prior to your scheduled flight departure.

If you have purchased flights and transfers independently, you should allow a minimum of four hours between the ship's arrival/departure time and your flight arrival/departure time. (There are exceptions, please contact your travel advisor or Silversea.) This will allow for unexpected delays including, but not limited to, disembarkation formalities, transfer time to/from the airport, two to three hours for flight check-in, customs/immigration formalities, unanticipated scheduled air or charter flight delays, and baggage claim/transfer.

Guests requiring wheelchair assistance should notify Silversea in advance to ensure appropriate transportation and/or accommodation arrangements are made.

If your flight is delayed beyond your ship's departure time, please contact immediately our Emergency Travel Team +1 855-278-7881.

Additionally, you can find below our local office contacts:

Miami Florida Office: + 1 800 722 9955 or + 1 954 522 2299

London Office: + 44 (0) 844 770 9030

Sydney Office: + 61 (02) 9255 0600

Should you need to contact the ship, you can dial the number below.

Please be aware this is a satellite telephone number therefore higher charges may apply.

SILVER NOVA Reception: +1 786 605 2635

## PRIVATE EXECUTIVE TRANSFERS

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Door-to-Door reservations made prior to September 11, 2025 include chauffeured transportation operated by Blacklane from guests' home to the departure airport and return service at the end of their vacation. These services are provided by Blacklane, not Silversea.

Guests must complete their transfer bookings and agree to Blacklane's terms and conditions at [www.blacklane.com](http://www.blacklane.com) or via their mobile app. Silversea covers the cost of a pre-determined distance of up to 50 miles for these transfers. If the trip exceeds this mileage, guests can pay directly for the additional miles (costs vary and cannot be quoted in advance).

## *Prior to your voyage — continued*

Blacklane typically offers the possibility to book a ride approximately 300 days in advance. Guests should plan their pickups based on their flight schedules. Silversea is not responsible for delays that could cause guests to miss their flights or cruises. Guests who opt not to use these services can request a non-use credit of 100 USD / €85EUR / £75BPS / 125 CAD / \$125 AUD per person through their travel agent. Blacklane's executive transfer service may not be available in all cities. Please visit [Blacklane.com](https://www.blacklane.com) for coverage details.

For bookings made on or after September 11, 2025, guests will have the option to independently purchase and coordinate their preferred transportation between their airport and their home, separate from Blacklane, providing greater flexibility and choice.

### **HOTEL AND GROUP TRANSFERS**

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Silversea offers the opportunity to personalize your travel experience by booking hotels and group transfers for any voyage during the reservation process, available through [Silversea.com](https://www.silversea.com), the dedicated Reservation Team, or your travel agent.

For reservations made prior to September 11, 2025, your booking may already include a pre- or post-cruise hotel night and group transfers between the airport, hotel, and pier, depending on Silversea's air program and flight schedule. This information is detailed in your booking confirmation documentation.

### **CUSTOMS**

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Before departing, please consider registering your valuables (e.g. jewellery, cameras, electronic equipment, etc.) with U.S. customs. Although this is not a requirement, it will help to prevent delays in clearing customs upon your return to the U.S. For further information, please consult your travel agent or visit the U.S. Customs Services' website at [www.cbp.gov](https://www.cbp.gov) and click on "Travel". If you are not a U.S. resident, contact your local customs office.

### **EMBARKATION**

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Embarkation times, port location and terminal name are included in your final voyage documents. Kindly ensure you have updated all your passport information in your MySilversea account. For customs and immigration purposes, you are required to be onboard at least 90 minutes before the ship's departure to meet governmental clearance requirements. Guests arriving too close to the ship's departure could be denied boarding. Once you arrive at the terminal, you will need to show your Silversea voyage documents and your passport. We strongly recommend you keep all necessary documents at hand in your carry-on bag.

### **MEDICAL INFORMATION**

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#### **SPECIAL ASSISTANCE**

Please note that you are required to complete the special assistance questionnaire found in My Silversea, Guest information Form, Special requests Tab at [Silversea.com](https://www.silversea.com).

#### **HEALTH QUESTIONNAIRE**

During the boarding process, you will be asked to complete a health acknowledgment form.

#### **INOCULATIONS**

Generally, inoculations are not required in most areas where Silversea travels. However, any requirements that may apply are subject to change so we recommend you verify current guidelines with your travel agent before departure. Please note that when travelling to countries which do require vaccinations, written verification will be needed. Before taking any trip overseas, it is wise to check with your doctor, especially if you are under a doctor's care.

#### **PREGNANCY**

Silversea's policy regarding pregnancy is derived from the Cruise Lines International Association endorsement of the American College of Emergency Physicians Health Care Guidelines for Cruise Ship Medical Facilities. This includes the guideline that "pregnant women who have entered the 24th week of pregnancy at any time during the voyage should not be eligible to sail on the ship". It is Silversea's policy that any guest who has entered her 24th week of pregnancy or above, at any time during the voyage, will be prohibited from sailing. The guest and treating doctor should consider before any sailing that there is no obstetrician/gynecologist available on the ship and those pregnancies, when unstable and poorly controlled, are potentially life-threatening, especially without backup.

Please note that during our sailings, pregnant guests may be at sea for several days without any immediate hospital and/or specialised backup. Pregnant guests must please note that if the proposed itinerary is not within the U.S., the availability of specialised shoreside facilities can be problematic. All guests are required to sign a health questionnaire at check-in to ensure they are aware of our pregnancy policy. If you have already booked a cruise or cruise tour and do not meet this requirement, please contact your travel agent or airline.

#### **PRESCRIPTION MEDICATION**

For your convenience and wellbeing, you must bring a sufficient supply of any prescription medicine you may need. Prescriptions cannot be refilled onboard, and usually cannot be refilled overseas. To prevent delays in clearing customs, it is also a good idea to travel with a doctor's letter explaining your prescription medication is required for your continued health.

## *Prior to your voyage — continued*

It is also recommended that the medicine remains in its original container with the original pharmacy label intact.

### **SPECIAL MEDICAL CONDITIONS**

At Silversea, your health and safety are our priority. If you have any existing medical conditions that may require our attention, or should you need oxygen for medical reasons while onboard, we kindly ask you to send us a written notification before your voyage to Silversea Special Services, 333 SE 2nd Avenue, Suite 2600, Miami, FL 33131 or by fax to + 1 954-759-5049.

Please note that an oxygen concentrator is the only form of oxygen equipment that Silversea ships can accommodate. Guests wishing to bring their portable oxygen tanks must obtain prior written authorisation from Silversea, as restrictions may apply.

### **GUESTS WITH REDUCED MOBILITY**

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Guests who rely upon wheelchairs must bring their collapsible wheelchair. Silversea strongly recommends wheelchair guests to travel with someone who is able to assist them both ashore and at sea, as Silversea is unable to offer special assistance at all times. Silversea does not offer full-time wheelchair service and/or staff fully dedicated to providing guests with wheelchair assistance.

Please note that not all shore excursions are suitable for guests with impaired mobility.

Guests requiring wheel-on and/or wheel-off access must contact Silversea before making a booking. Please note that wheel-on and/or wheel-off access may not be available at some ports of call. Silversea reserves the right to deny boarding to any guest who failed to notify Silversea of such requirement at the time of booking.

By booking passage and by boarding the ship, you represent and warrant you are physically and otherwise fit to travel, and you will comply at all times with applicable rules and regulations of the ship, and the orders and instructions of the ship's officers and medical staff.

Silversea reserves the right without liability to require a guest to disembark and/or to refuse to board and transport a guest who, in the judgment of Silversea or the ship's Master, is unfit to travel or may require care beyond that which Silversea is reasonably able to provide

### **STAFF AND TRAVEL COMPANIONS**

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Silversea is pleased to offer unmatched service at sea while offering reasonable assistance to guests who may require additional assistance during their voyage. Please note, however, that we are unable to provide staff fully dedicated to providing guests with wheelchair assistance. Guests requiring full-time assistance will need to travel with a travel companion who will assist them.

### **WHEELCHAIR AVAILABILITY AND ACCESS**

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Silversea visits ports around the world, including some of the most remote locations available for cruise ships, which significantly vary their ability to accommodate guests with disabilities including those in wheelchairs. Silversea will attempt to arrange alternative transportation for guests with limited mobility to access port facilities, where available. In each case, the Master of the vessel make a final determination for all concerned guests regarding the advisability of providing such assistance or disembarking guests or mobility equipment taking into account all appropriate factors, including the port's conditions, weather conditions, security conditions, and the equipment to be disembarked.

### **TENDERING**

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Many ports of call require guests on the vessels to go to shore by tender craft. If you choose to participate in an excursion which includes tendering, you must be able to negotiate narrow stairs to enter and exit the tenders with limited assistance. When the vessel is required to tender guests, the vessel will not be moored, and a gangway will not be available. During tendering, Silversea is unable to transport wheelchairs or mobility scooters with guests.

# What to pack

## PACKING ESSENTIALS

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### DRESS CODE

To help you prepare for your voyage, we've gathered everything you need to know about what to pack what to wear while onboard and ashore. Please visit our [What to Pack](#) page for the latest dress code and packing recommendations.

### OTHER ITEMS TO PACK

The Boutique onboard is stocked with some toiletries as well as a few other essential items. However, we do suggest you pack a supply of essential items, since toiletries are often expensive overseas and sometimes unavailable. Also, be sure to pack an ample supply of film/memory cards and batteries for your camera, chargers and cables for all electronic devices you bring, over-the-counter medications and prescription drugs.



## PROHIBITED ITEMS

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Guests may bring aboard the luxury cruise ship a reasonable amount of clothing and personal effects without charge.

Upon embarkation, our teams will perform security screenings during which we inspect guests belongings and may remove prohibited items outside of the guest's presence. Prohibited items may be confiscated and returned on the last day of the voyage prior to disembarkation.

Such items include:

- Firearms and ammunition, including realistic replicas
- Sharp objects, including all knives and scissors (Please note that personal grooming items, such as safety razors and scissors with a blade length less than 4 inches / 10 cm, are allowed)
- Illegal drugs and substances
- CBD Oil / CBD products
- Candles, incense, coffee makers, clothes irons, travel steamers and hot plates (i.e. items that generate heat or produce an open flame, or any other item that may create a fire hazard). Exceptions include curling irons, hair straighteners, matches and normal lighter. However, "torch lighters" that emit a powerful concentrated flame, and novelty lighters that look like guns, are not allowed
- Hoverboards
- Martial arts, self defence, and sports gear, including handcuffs, pepper spNova, and night sticks
- Flammable liquids and explosives, including lighter fluid and fireworks
- Hookahs and water hookah pipes
- HAM radios
- Electrical extension cords, including power strips and/or surge protected strips
- Dangerous chemicals, including bleach and paint
- Perishable food and meat products
- Drones, including toy flying device

## LUGGAGE ALLOWANCE

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When packing for your cruise, you should consult the luggage allowance guidelines of your airline(s), airport, and/or class of service. Airlines are strictly enforcing these policies, and you may be required to pay additional charges at check-in if your luggage exceeds the weight, size, or number of pieces allowed. Many airlines limit each piece of luggage to 23 kg (50 lbs) or less.

Since airline policies frequently change, we strongly recommend that you or your travel agent contact the airline(s) directly for the most up-to-date baggage allowance policies and weight/size restrictions. These details are regularly updated on most airline websites.

Please note that you are fully responsible for any luggage fees imposed by the airline(s) upon check-in. Silversea is not liable for any costs associated with checked or carry-on luggage, or for items confiscated at security checkpoints.

In accordance with airport security regulations, we recommend carrying travel documents (passports, visas, vaccination verification, voyage and air tickets), medications, and valuables in your hand luggage. Liquids, fragile, perishable, or otherwise unsuitable items are transported at your own risk.

Additionally, transfers, land programs, and charter flights booked via Silversea may have further baggage limitations. Your final travel documents will include specific details of these restrictions, if applicable.

While every effort is made to deliver luggage to your suite upon embarkation, delays may occur due to customs procedures beyond the ship's control.

## LUGGAGE FORWARD

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In partnership with LuggageForward, Silversea offers an optional luggage handling program designed to make your journey seamless and stress-free. This service allows you to have your luggage conveniently handled, beginning and ending at your front door.

We offer both round-trip and one-way service options, with pricing based on the weight and number of pieces to be shipped. Your luggage tags will arrive up to one week prior to your pickup location, and the pickup date is determined based on your destination. Each piece of luggage is insured up to a maximum of USD \$500, with additional coverage available. Exceptions may apply. Booking your LuggageForward service is easy. Simply prepare your booking information, visit the LuggageForward Silversea Landing Page by clicking [here](#), and follow the instructions.

For additional details, fares, and general information, please contact LuggageForward directly at [support@luggageforward.com](mailto:support@luggageforward.com) or via the phone numbers listed below. When contacting them, be sure to include your Booking Number, Suite, Ship, and Sail Date.

## TRAVEL DOCUMENTS

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To ensure your journey runs smoothly, please remember to bring all required travel documents. These include air and voyage tickets, passport, visa and, if required, medical card inoculation verification. Please be aware that security measures imposed by overseas governments may change from time to time. It is your responsibility to secure all relevant documentation for your trip. If any guest fails to obtain and to have such documents readily available, that guest may be denied boarding and accommodation, or they may be disembarked during the voyage.

*Note: Your passport must be valid for six months following your return date.*

We require all guests to provide us with the above-mentioned documentation in order to board our vessels. Should you have any questions regarding travel documents, please consult your travel agent for advice.

# While onboard

## COMMUNICATION AT SEA

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Communication via satellite onboard is a significantly different experience compared to high-speed connections onshore.

The signal travels in a similarly manner to radio waves but at much greater distances. That is why onboard internet access can be inconsistent and cannot be guaranteed at all times. Satellite communications can be affected by weather and the ship's location. As such, there may be temporary outages of any satellite-provided service, including internet, mobile phones, in-suite phones, television broadcast channels and world news summaries.

Considering these limitations, internet access is best used for email communication and web browsing. Certain websites and services may be restricted due to limited bandwidth. Certain online activities require high bandwidth and would be more frustrating than enjoyable.

## INTERNET ACCESS

All guests will be granted complimentary, unlimited standard Wi-Fi for one device at a time. Guests sailing in an Owner's, Grand, Royal or Silver suite will receive complimentary unlimited premium Wi-Fi for one device at a time. Standard Wi-Fi is provided at regular satellite speed – ideal for emailing, web surfing, chat or similar. It is not suitable for video, audio calls, or streaming. Premium Wi-Fi access is suitable for all kinds of applications, including video and audio call and streaming.

Premium Wi-Fi is available at an additional charge and will provide access for up to four devices simultaneously. You may use your own laptop to conveniently access the wireless internet and personal email services from the privacy of your own suite, and throughout the ship.

## MOBILE PHONE AND DATA SERVICES

You can send and receive phone calls, text messages and other select data services on your smartphone or device while onboard. You will be billed by your home mobile phone provider; calls, text messages and data will appear as roaming charges on your bill. Before leaving home, you should contact your provider to confirm a roaming agreement and the applicable rates. Each suite is equipped with an in-suite telephone system that allows you to make direct-dial phone calls from your suite while at sea. Calls will be billed to your onboard account. Please consult the ship's Reception Desk for the current rate, which (at time of printing) is USD 5 per minute.

The ship's Internet service is a very reasonably priced alternative to phoning. Should someone wish to reach you while you are at sea, please refer to the "Leave Behind Information" provided in the final voyage documents.

## PRESSREADER

It is recommended that you download the **PressReader application** before joining the ship to enjoy a variety of complimentary newspapers from around the world once onboard, directly from your iPad/iPhone or Android device. The application is free to download from the Apple App Store and Google Play Store. Once onboard, visit the Silversea Portal page then follow the PressReader link to connect and enjoy a worldwide selection of newspapers from our offline library.

## ELECTRICAL APPLIANCES

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For your convenience, 110-volt (U.S. current) and 220-volt (European current) outlets are provided in your suite, accommodating small appliances without the use of adapters or electric converters. USB-A sockets are available in all suites. A hairdryer is provided in each suite. Irons are available in the launderette for your convenience.

It is recommended that you pack an international adaptor.

## TV

In-suite television programming is also available 24 hours a day offering movie channels and news channels such as CNN, BBC World, Fox News and ESPN. All TV channels depend on satellite reception and are subject to change. On your TV you will also find information such as menu previews, onboard activities and details about our ports of call.

## ALL-INCLUSIVE

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On board our ships, you'll enjoy world-class restaurants, 24-hour in-suite dining, butler service, and spectacular entertainment.

A selection of soft drinks, water, wines, spirits, and Champagne are complimentary throughout the ship. Your in-suite refrigerator and bar will be replenished upon request with your preferences. (A selection of premium wines, Champagnes and spirits are available at an additional charge.)

## While onboard — continued

Silversea reserves the right to refuse to serve anyone who in our sole judgment may be under the influence of alcohol, or for any reason necessary to preserve the health and safety of guests and employees). Guests must be 21 years of age or older to purchase or consume alcohol.

### GRATUITIES

All hotel service gratuities are included in your voyage fare and in the spa. Gratuities for services received shoreside are at your discretion.

### S.A.L.T. PROGRAMME

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Our unique Sea And Land Taste culinary concept enables you to use food as a lens to connect more closely with the world's cultures and understand the soul of your destination.

#### S.A.L.T. LAB

Discover an interactive space where you can deep-dive into local culinary heritage and techniques. Join our talented chefs and learn how your region's food is central to its culture. Engage in your destination through workshops, lectures and cooking demonstrations for an authentic souvenir not available in any shop. The S.A.L.T. Lab is about more than food and flavour; it is a place where holistic destination immersion gives an entirely new dimension to travelling.

Location: Deck 10

Opening hours: Depending on the schedule of classes

#### S.A.L.T. CHEF'S TABLE

The Chef's Table at S.A.L.T. promises an intimate and interactive dining experience. Accommodating a limited number of guests, it transforms into a showcase of creative expression. The choreographed menu presents small plates that celebrate regional flavours and star ingredients. With unique wine and cocktail pairings, you can engage in lively culinary discussions and savour an unforgettable one-on-one dining experience.

Location: Deck 10, in the S.A.L.T. Lab

Capacity: 18 guests

Fee: USD 180 per person

Opening hours: Evenings only

Reservation is required. Reservations are exclusively taken on board.

#### S.A.L.T. KITCHEN

Take your travel experience further than ever before in the S.A.L.T. Kitchen. *Silver Nova's* exclusive destination-focused restaurant is the place to be when it comes to enjoying the rich culinary heritage of your voyage. Taste your way through regional specialities for the most immersive travel experience. Whether you are looking for excellent food and wine, a social meal with friends or a deeper understanding of local culture, expect to find it in S.A.L.T. Kitchen.

Location: Deck 3

Capacity: 160 guests

Opening hours: Dinner only

#### S.A.L.T. BAR

Nothing says authentic experience better than S.A.L.T. Bar. Get a taste for the authentic and settle down to enjoy locally-inspired cocktails and drinks. Taste the spirit of your destination with a Rum Punch in Barbados, a Pastis over ice in Marseille, or a Pisco Sour in Lima. Be inspired to find your perfect locally-inspired beverage at the S.A.L.T. Bar and let the colour and flavours of your journey rush in.

Location: Deck 10

Capacity: 42 guests

Opening hours: Evenings only

### DINING OPTIONS

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*Silver Nova* features a variety of 9 onboard dining venues including S.A.L.T. Kitchen, S.A.L.T. Chef's Table, La Dame, La Terrazza, Atlantide, Silver Note, Kaiseki, Spaccanapoli, The Grill, plus 24-hour in-suite dining, including our Otium Comfort food menu featuring a selection of high-end yet comfortable options created with the most indulgent ingredients.

#### ATLANTIDE

Atlantide delivers you our quintessential dining experience. Combining contemporary elegance and hallmark Silversea service, this classic restaurant offers our signature fine dining. Atlantide is one of our best-loved eateries, and on *Silver Nova* we have given it an updated design. Large picture windows, sophisticated lighting design, plus a warm colour spectrum give Atlantide a blend of high-end and whispered luxury. The menu prides itself on superb ingredients and sublime flavour combinations, from lobster to gorgeous melt-in-the-mouth desserts.

Location: Deck 3

Capacity: 270 guests

Opening hours: Breakfast, lunch and dinner

#### LA DAME

La Dame offers the epitome of French fine dining, where you can indulge in a curated tasting menu or *à la carte* selections. The fusion of French culinary heritage and modern innovation creates deep, balanced flavours. Complemented by a complimentary wine selection and an optional premium pairing featuring a selection of French Wine and Champagne list, La Dame promises an exquisite dining experience.

Location: Deck 4

Capacity: 68 guests

Opening hours: Dinner only

Fee: USD 100 per person

Reservation is required

#### LA TERRAZZA

Our hallmark Italian restaurant is as varied as the food-loving country itself. La Terrazza onboard *Silver Nova* offers an unparalleled destination dining experience, from its expansive floor-to-ceiling windows to its large, outdoor terrace. Enjoy all the tastes of the different regions, including the best homemade pasta, perfect antipasto, bowls of steaming risotto,

## *While onboard — continued*

hearty ragu and delicious tiramisu. Be sure to try one of the bold wines from the cellar, to wash it all down.

La Terrazza is open for casual, buffet-style breakfast and lunch with indoor or *al fresco* dining on the outdoor terrace. During the evening, La Terrazza transforms into an *à la carte* traditional Italian restaurant.

Location: Deck 4

Capacity: 340 guests

Opening hours: Breakfast, lunch and dinner

Reservation is recommended for dinner

### **KAISEKI**

Kaiseki takes you on a gastronomic journey through UNESCO-listed Japanese cuisine. Crafted by a skilled culinary team trained at the renowned Japan Culinary Institute, Kaiseki presents meticulously crafted dishes that harmonise aesthetics and health benefits. The dinner menu highlights the traditions of Washoku, paired with a selection of sake, Japanese whiskeys, teas, and cocktails for an authentic and refreshing experience.

Its daytime menu features a varied selection of sushi, sashimi and other Asian-inspired dishes available for lunch.

Location: Deck 4

Capacity: 40 guests

Opening hours: Lunch and dinner only

Fee: Dinner: Menu or *à la carte*: USD 80 per person (including a selection of sake, Japanese whiskey and TWG tea selection and tea cocktails)

Reservation is required for dinner

### **SILVER NOTE**

Where do you go if you want great food and a wonderful atmosphere in a relaxed and sophisticated setting? Silver Note. Harkening back to the older days of dinner and dancing, this venue embodies a feeling of fun and sense of glamour that is unequalled at sea. Jazz bands and soul singers play live as you sample delicate dishes with a gourmet twist. We guarantee you a superb night of entertainment in this gorgeously designed dinner venue.

Location: Deck 5

Capacity: 54 guests

Opening hours: Dinner only

Reservation is required for dinner

### **THE MARQUEE**

The Marquee is our brand new outdoor dining venue, open from early morning until late evening. It is the perfect place to enjoy a healthy breakfast in the morning, including delicious plant-based and vegan options, or try out our signature dining concepts: The Grill and Spaccanapoli for lunch or dinner.

Location: Deck 10

Capacity: 220 guests

Opening hours: Breakfast, lunch and dinner

### **THE GRILL**

Silversea's much-loved casual dining restaurants serves a delectable range of burgers and salads by day and turns into our famous Hot Rocks table BBQ concept by night. Found in our brand-new eating venue The Marquee, The Grill is one of the best places to eat between sea and sky. If you like flavoursome meals cooked to perfection, a casual laid back atmosphere and stunning views, The Grill is the venue for you.

Location: Deck 10

Opening hours: Lunch and dinner only

Reservation is recommended for dinner

### **SPACCANAPOLI**

Nothing says Italy as well as a hot, fresh pizza. Spaccanapoli is a slice of Naples, where you will taste deliciously thin, freshly made pizzas, with creamy mozzarella and minimalist toppings. The light and airy pizzeria forms part of our new *al-fresco* eatery The Marquee and is the perfect choice for diners who want to be dazzled by our talented pizzaiolos spinning the dough in the open-air kitchen. Whether you want a light lunch or to share a slice with friends over an aperitivo, it is always the right time for Spaccanapoli.

With its long opening hours (from morning to late evening), Spaccanapoli is the go-to choice for families as well as those preferring to dine in casual atmosphere.

Location: Deck 10

Opening hours: Lunch and dinner only

### **In-Suite Dining**

You can order from our Room Service menu 24 hours a day. Selections from the menu can be served course-by-course in your suite and Otium Comfort food is available from 6–9:30 pm.

Opening hours are for reference only. For precise opening hours, please refer to the Daily Chronicles provided on board.

## **BAR, LOUNGES AND OTHER PUBLIC AREAS**

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### **THE SHELTER**

The Shelter is our newest pre- and post-dinner cocktail venue. Settle in amid an intimate and elegant setting, resplendent with sophisticated lighting, inviting sofas and stylish wraparound bar. Strategically located on deck 3, this atmospheric hideaway opens onto the Atrium, creating a spacious connection to the neighbouring venues. Fall in love with one of the best bars onboard while our talented team of mixologists create and shake our range of signature bespoke cocktails.

## *While onboard — continued*

Location: Deck 3

Capacity: 32 guests

### **ARTS CAFÉ**

The Arts Café offers a cultural setting for eating, drinking and socialising, as well as a chance to lose yourself while reading up on all your favourite artists and their creations. Enjoy healthy snacks and smoothies plus hot and cold drinks, juices, pastries and sandwiches in a light and airy space. Pop in for a late breakfast or afternoon snack, along with real Italian espresso together with a tantalising range of teas.

Location: Deck 4

Capacity: 70 guests

### **THE VENETIAN LOUNGE**

The grandeur and magic of music and theatre. The experience of being transported by performance. That satisfying feeling of seeing an evening show... Welcome to Venetian Lounge, a place where the arts of theatre and music meet with full-scale productions and feature films. Paying tribute to a golden age of glamour, this venue offers belle-époque style cabaret seating, with intimate tables and chairs subtly placed between the rows of comfortable tiered banquettes. As the stage lights dim, soak up the atmosphere, relax and enjoy a night of stunning sights and sounds.

Location: Deck 4

Capacity: 370 guests

### **THE PANORAMA LOUNGE**

From early morning to late at night, the Panorama lounge offers a haven of escape. A peaceful retreat that is the perfect place to break away to, a social place to meet and greet friends, or an evening venue to sip a cocktail as you sit back and watch the world go by. Sink into the plush seats and then in the evening, enjoy listening to the gentle sounds of a pianist, or the pulsing beats of our in-house DJ.

Location: Deck 5

Capacity: 190 guests

### **THE CASINO**

Roulette, Blackjack and slot machines are available in The Casino for guests 18 years of age and older. Cash advances on your credit card may be arranged in The Casino. The Casino will be closed while in port and on occasion due to local government regulations. Hours will be posted onboard in the daily Silversea Chronicles and My Cruise.

Location: Deck 5

### **DOLCE VITA**

Our main bar has been newly reimagined for *Silver Nova*. Dolce Vita has of course retained her legendary charm, inspired cocktails, stylish décor and comfortable seating, but a central bar now means the warm ambience is even better. Oozing Italian glamour, Dolce Vita is a relaxed,

refined bar with a nightly pianist playing your favourite tunes. Perfect for pre-dinner aperitivi, or even a post-dinner cocktail, Dolce Vita is truly the beating heart of social life onboard.

Location: Deck 5

Capacity: 120 guests

### **THE CONNOISSEUR'S CORNER**

The Connoisseur's Corner offers exceptional cognacs for purchase, along with an extensive selection of premium cigars.

Location: Deck 5

Capacity: 35 guests

### **OBSERVATION LOUNGE**

Set on the highest level at the very top of the ship, this is a quiet space for reading and reflection while enjoying the serene seascapes which form the backdrop to life onboard. Borrow a book from the in-house library, read the papers or simply embrace the tranquillity of being at sea.

Location: Deck 10

Capacity: 115 guests

### **Pool Deck**

At the outdoor heated swimming pool and whirlpools, you will find chaise loungers and a supply of towels. Please note, there is no lifeguard on duty, and your use of the pool is at your own risk.

Location: Deck 10

### **THE DUSK BAR**

With an emphasis on your destination, panoramic views connect you with the world beyond in The Dusk Bar. This superb open-air sky bar provides plenty of space for you to enjoy a drink and view the jaw-dropping, panoramic views. Whether you are enjoying a spritz in South America, a cocktail in the Caribbean or a night cap in the Mediterranean, the venue's unobstructed views give you a new perspective on sunsets at sea.

Location: Deck 10

## **FITNESS, SPA AND BEAUTY SALON**

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### **Fitness Centre**

Open daily, you can tone up at the Fitness Centre with a workout, and then relax with a sauna. The Fitness Centre features a variety of modern equipment. Aerobics, yoga, Pilates and circuit training classes are offered. Special classes, private fitness instruction and fitness sessions with the onboard fitness instructor are also available for an additional charge.

Location: Deck 5

Opening hours: from 6:30 am to 8 pm

## *While onboard — continued*

### **OTIVM Spa**

At Silversea, we believe life is about enjoying unique moments in which living well and being well are not mutually exclusive. Our vision of wellbeing is not about sacrifice, but about savouring the best life has to offer – every single day. This union of pleasure, mind, body, soul, luxury, and indulgence is what Otium Spa embodies. Our Otium wellness menu has been designed by our experts to create signature moments of relaxation and indulgence. Rejuvenate and repair with one of our luxury treatments or visit us to simply relax and unwind, share a moment with like-minded travellers or enjoy a quiet immersive session all to yourself. Redefine the meaning of wellness with us.

To view the complete selection of services and reserve the dates and times you prefer, visit My Silversea from 180 days and up to 48 hours before your voyage or onboard the ship, with our spa concierge.

Location: Deck 5

Opening hours: from 8 am to 8 pm. Later appointments until 10 pm are available on request.

Reservation is required.

Additional charges apply.

### **Beauty Salon**

Our committed and competent team of beauty therapists is here to help keep your hair, nails, skin, and body healthy and happy. To view the complete selection of services and reserve the dates and times you prefer, visit My Silversea from 180 days and up to 48 hours before your voyage or onboard the ship, with our spa concierge.

Location: Deck 5

Opening hours: from 8 am to 8 pm

### **ENRICHMENT AND ENTERTAINMENT**

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Destination specialists, experts from the world of food and wine, celebrities, artists, guest speakers and renowned authors will travel on selected voyages, offering culturally immersive experiences from a unique perspective. These carefully curated events have been designed with our partners to engage, enlighten and enrich your time onboard.

### **SHORE EXCURSIONS**

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Booking a Silversea Shore Excursions ensures peace of mind. With options from small groups to private tours, our excursions are tailored to match your personal travel style with safety and reliability guaranteed. Our operators are fully vetted, insured, and among the best available in each port. In the unlikely event of any issues, we will assume responsibility, and the ship will wait for delayed excursions, providing you with a worry-free experience.

### **RESERVATION**

You can book your Shore Excursions as soon as you have purchased your cruise. Please note that some tours may require a minimum number of participants or have limited availability. To secure your preferred options, we recommend booking early through MySilversea. Shore Excursions can be booked up to two days prior to sailing.

In the event that your Shore Excursions reservation is waitlisted, our goal is to help every guest make the most of their time ashore. Our Destination Experiences team works closely with local providers to accommodate all reservations. Some tours have limited availability, and while we cannot always guarantee participation, we will do our best to confirm your booking. Waitlists are managed by the Destination Experiences team prior to the sail date and by the Shore Concierge team onboard, in the order requests are received.

### **INCLUDED SHORE EXCURSIONS**

Door-to-Door and Port-to-Port bookings made prior to September 11, 2025 include shore excursions within the limit of one per guest per port per day.

### **ALL-INCLUSIVE PLUS FARE BOOKINGS**

All-Inclusive Plus Fare bookings made on or after September 11, 2025 include a shore excursion credit which can be applied to Highlight Experiences, Signature Experiences and Private Experiences reservations.

### **NEW PAYMENT METHOD**

Starting on September 11, 2025, Silversea introduced a new payment method for all optional Shore Excursions reservations.

If you booked your optional Shore Excursions(s) prior to September 11, 2025, you will continue to pay for these Shore Excursions on board.

If you booked your optional Shore Excursions today, September 11, 2025, or plan on making a future Shore Excursions booking, you will now be able to pay for your Shore Excursions on MySilversea (with the exception of Custom Experiences and Overland Experiences, which you will be able to pay with our Reservation Team).

Please note that Shore Excursions reservations need to be paid for in full on MySilversea within 24 hours of the reservation being made. Shore Excursions reservations will expire if the payment is not received within 24 hours.

### **CANCELLATION**

The majority of tours have a 48-hour minimum cancellation notification, but some tours can have a cancellation fee from the moment of booking.

Please read the 'Please Note' section of the tour description carefully to understand your Shore Excursions cancellation times. You may cancel tours by logging in to My Silversea and selecting the previously reserved tour, up until two days prior to sailing and refund to the original payment method will be done accordingly. You may also edit the number of tickets required. If a tour requires more than two days' notice of cancellation, and you cancel after the deadline noted, you are still responsible for

## *While onboard — continued*

any penalty charges, up to 100%. If you wish to cancel a tour within two days of sailing, please stop by the Shore Concierge Desk as soon after embarkation as you can. Further advice on tour cancellation dates and times are advised on the tour booking form and in your tour ticket. Please pay close attention to these dates and times and return tickets to the Shore Concierge Desk prior. No exceptions can be made and we thank you for your understanding.

### **BOOKING & TICKETS**

A Shore Excursions booking form is provided in your suite and at the Shore Concierge desk. Complete and leave it before the deadline. Tickets will be delivered to your suite and charged to your onboard account. Overland and custom excursions must be pre-paid via your reservation agent; some overland experiences may still be purchased onboard if available.

### **ACCESSIBILITY & SUITABILITY**

Silversea offers activities for all physical capabilities, with excursions clearly marked by activity level. We also provide accessible excursions with adapted vehicles (ramps or lifts) for guests with mobility devices, whenever they are available. Guests must be seated on a wheelchair or scooter to use these facilities. Please review excursion descriptions carefully, especially the "Please Note" sections.

For questions about excursion suitability, contact the Shore Concierge at shoreconciierge@silversea.com before your voyage or visit the desk onboard.

### **TAILOR-MADE & PRIVATE TOURS**

If you're sailing in a Medallion Suite or above, or you have 100 VS Days or more, our team of Destination Experts can tailor your shoreside exploration to your interests, transforming each port into a personalized, authentic discovery. Choose from our catalog of Shore Excursions or create a custom adventure to elevate your voyage.

Contact information:

844-885-8419 or destinationexpert@silversea.com

### **FINANCIAL MATTERS**

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#### **CARRYING MONEY**

Silversea does not limit the amount of money you may carry during your voyage. For safety reasons, we recommend you take precautions and do not carry excessive amounts of cash. Many purchases can be conveniently made using credit cards or travellers cheques and do not require cash transactions. Silversea is not responsible for any loss of money.

#### **CURRENCY EXCHANGE**

It is a good idea to exchange some money at a bank before leaving home. Most international airports also offer currency exchange though they often charge higher fees than banks. We do not provide currency exchange onboard at all. The only currency the ships carry onboard is

U.S. dollars. A 2% transaction fee will be charged for all cash advances or cash out of U.S. dollar traveller's cheques. Cash-outs are limited to USD 200 USD per day/ maximum of USD 1,000 per voyage due to limited funds carried onboard.

### **MAKING PURCHASES ABROAD**

If you plan to make any major purchases abroad, we recommend that you use your credit card ashore wherever it is accepted. This will often ensure you receive a better exchange rate than what is offered locally.

### **YOUR SHIPBOARD ACCOUNT**

Upon embarkation, you will be asked to register your VISA®, Master Card® or American Express® credit card number and expiration date, which must be valid through the final day of your voyage. All charges for services provided and products purchased onboard must be settled in cash (U.S. dollars), by U.S. dollars traveller's cheques or above listed credit cards before final disembarkation from the ship. Foreign transaction fees are possible. Authorisation holds may be made on credit card purchases.

### **TRAVELLER'S CHEQUES**

Traveller's cheques in U.S. dollars may be used to pay your shipboard account.

### **ONBOARD SERVICES AND FACILITIES**

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#### **BOUTIQUE / SHOPPING**

The Boutique offers a selection of designer fashions, perfumes and Silversea logo items. Toiletries and convenience items are also available for purchase. We welcome you to come in and browse. Shops are closed while in port and on occasion due to local government regulations. You will find Boutique hours indicated daily in the Silversea Chronicles. The Boutique will be closed while in port due to customs regulations.

#### **FUTURE CRUISE SALES**

Located at the entrance of La Dolce Vita, deck 5, our Future Cruise Team is available to assist you with future itineraries. Book your next voyage during your stay and enjoy up to 5% onboard savings plus additional savings on selected voyages. Your travel agent or personal cruise consultant receives full credit for your booking onboard and you keep your onboard savings. In addition, here you can learn about the exclusive privileges and benefits of our Venetian Society, a membership programme for guests who have sailed previously with Silversea.

#### **GUEST RELATIONS SERVICES**

Each ship offers the services of a Guest Relations Manager who can assist you with any number of personal needs, reservations, information and other special requests.

## *While onboard — continued*

### **LAUNDRY/VALET SERVICES**

Complete valet services, including laundry, pressing and wet cleaning, are available and may be arranged through your butler. Customary charges will apply. A complimentary self-service launderette offers washing machines, dryers, irons and laundry supplies.

Guests sailing in an Owner's, Grand, Royal or Silver suite have complimentary laundry, pressing and wet cleaning.

### **MAIL**

Postage and mailing services are available onboard depending on the sailing region.

### **MEDICAL SERVICES**

Each of our ships is equipped with a Medical Centre. Please refer to the Daily Chronicles for opening hours. When docked, supplementary emergency care may also be obtained through local medical facilities. Guests may be charged for medical services and for medications used for their medical treatment. The Medical Centre is not intended or designed to provide ongoing treatment for pre-existing conditions or for extended critical care, and Silversea is not responsible for the diagnosis, treatment or services furnished by shipboard medical personnel. Guests requiring oxygen for medical reasons are welcome to bring an oxygen concentrator onboard. Guests wishing to bring their own portable oxygen tanks must obtain prior written authorisation from Silversea, as restrictions may apply. (For additional details, see the Passage Contract.)

### **SHOESHINE SERVICE**

Complimentary shoeshine service is available to all guests upon request.

### **RELIGIOUS SERVICES**

Unhosted and non-denominational religious services are held onboard ship on Sundays. During holidays, Catholic and/or Jewish clergy will be onboard whenever possible.

### **OTHER POLICIES**

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#### **ITINERARY VARIATIONS**

It is our goal to follow our ship's schedule and itinerary as planned. However, conditions beyond the control of Silversea, such as weather, may occasionally make it necessary to alter an itinerary. You will be notified of any required deviation as soon as possible.

### **PETS**

We are unable to accommodate pets of any kind on any Silversea voyage.

### **DRONE POLICIES**

Please note that due to the varied port authority laws concerning drone usage, and in the interest of passenger safety and ship security, Silversea prohibits the use of all aerial drones.

### **SAFETY PRECAUTIONS AND PROCEDURES**

It is mandatory that all guests participate in a safety drill, which is normally scheduled to take place before departure from the port of embarkation. Please note that emergency information is posted in your suite.

### **SMOKING**

At Silversea, the safety of all guests is paramount. To ensure a comfortable environment for all, smoking is prohibited in most public areas, guest suites, and suite balconies. However, cigarette, e-cigarette, cigar, pipe, and vaporizer smoking is permitted in the Connoisseur's Corner (Deck 5) – both indoors and outdoors.

Silversea kindly requests that all guests respect the non-smoking areas.

### **VISITORS ONBOARD**

If you would like to make arrangements for visitors to board the vessel, please have your travel agent contact Silversea Special Services. Requests should be made in writing no later than 14 days before departure.

Silversea may limit the number of visitors permitted onboard or not allow visitors in certain destinations.

### **VALUABLES**

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Your suite is equipped with a personal safe, located inside your walk-in wardrobe. Please take great care with your money, jewellery, cameras, binoculars, documents and any other articles that you retain in your personal control or keep in your suite, as Silversea is not responsible for damage to, or loss of, these items.

# Back home again

## CUSTOMS AND DUTY FREE PURCHASES

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On your return flight home, the airline will provide you with a Customs Declaration Form. If you plan to make numerous purchases abroad, please keep all sales receipts handy in your carry-on bag to help you complete this form. U.S. customs will permit each traveller to return to the United States with no more than USD 800 worth of merchandise purchased abroad without paying duty. You will be charged a 10% duty for the next USD 1,000 worth of purchases, and on purchased items that total more than USD 1,400, you will be assessed an additional rate based on the retail value from the country of origin. Limits on tobacco and liquor are as follows: 100 cigars or 200 cigarettes and one litre of wine, beer or liquor.

## DISEMBARKATION

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Disembarkation instructions will be provided onboard towards the end of your voyage.

Disembarkation begins shortly after clearance by local customs. On disembarkation day, you should plan to vacate your suites by 8 am and disembark the ship before 10 am at the latest.

